

# EUROPEAN CURRICULUM VITAE FORMAT



## Personal information

**Name, Last name:** Danijel, Suhanji, [Linkedin profile](#)  
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**Nationality:** Republic of Serbia  
**Date born:** 16<sup>th</sup> of August 1987  
**Web site:** Founder, developer and administrator of [www.ds-ims.com](http://www.ds-ims.com).

## Working experience

Dates (from – to) with roles: (Total >18 years)

- **13.12.2013 – present: Cooper Standard d.o.o, Sr. Mitrovica, Serbia, Automotive - rubber (extrusion + finishing):(>11 years):**
  - **Senior Quality Engineer (Plant Quality / QEMS Management – IATF 16949) – 01.08.2019 – present: Quality & Risk Management / QEMS & document management (ISO 9001 / IATF 16949, ISO 14001) including auditing / TQM / Customer complaint and lessons learned management / Metrology management / Problem solving management and facilitation (Kepner tregoe, 8D, Six Sigma, A3...)/ Mistake&Error proofing management / APQP management / Product&Process R&D / Project Management / HSE and O&HS management – as support;**
  - **APQP Specialist (APQP & QMS, Problem solving management, HSE & O&HS management support, Product/Process development) - 01.08.2015 – 01.08.2019;**
  - **Quality Engineer (Complaint management & direct OEM/Supplier contact - English language, Quality & QEMS management (IATF 16949 certification process, department development on plant startup, APQP, eQuality tools development, Laboratory & incoming control test development)) - 13.12.2013 – 01.08.2015;**
- **08.11.2006 - 13.12.2013: Eaton electric d.o.o, Sremska Mitrovica, Serbia - Electrical switchgear industry: (~7,5 years);**
  - **Quality System Engineer (QMS management): Quality Assurance / Quality Engineering / QMS engineering (ISO 9001) / Metrology management / Problem solving facilitation - 01.01.2013 – 13.12.2013;**
  - **Quality System Analyst (QMS management) - 01.02.2011 – 01.01.2013;**
  - **Quality System Technician (Quality assurance, Quality control) - 08.10.2006 – 01.02.2011;**

## Education and trainings

### Main education

- **Professional master studies, Department „Electronic and Telecommunications“, College of Electrical Engineering and Computer Science, Belgrade, Serbia – grade 10.00/10.00:**
- **Specialist Bachelor applied of Electrotechnic and Computer science – Electronic and Telecommunications;** orientation to Electronic measurement devices in industry and automation systems, microelectronics and microcontrollers, software and hardware interface;
- **Bachelor applied studies, Department „Electronic and Telecommunications“, College of Electrical Engineering and Computer Science, Belgrade, Serbia – grade 8.16/10.00;**
  - Bachelor of applied Electrotechnic and Computer science – Electronic and Telecommunications;
- **High school, Department „Electrotechnician for Automatization“, High school „Nikola Tesla“, Sremska Mitrovica, Serbia – grade 4.89/5;**
- Electrotechnician for automation;
- **Quality Austria, Belgrade, Serbia, Certified Quality System Manager;**
- **Bureau Veritas, Belgrade, Serbia, Certified 3<sup>rd</sup> party Lead ISO 9001:2015 auditor;**
- **Cooper Standard d.o.o, Bielsko Biala, Poland, Certified Six Sigma Yellow-belt and Green-belt;**
- **Kepner Tregoe, Bielsko Biala, Poland, Certified KT facilitator;**
- **On-going: IMS manager & 3<sup>rd</sup> party auditor certification (due 06.2025.) for full IMS (remaining ISO 14001 & ISO 45001), Quality Austria.**

### Main skills

- **Quality Management, Quality system management (IATF 16949, ISO 9001) – Managing Management team and Organization Process owners, Quality assurance and Quality control management, Quality goals and policy management, TQM; Remote location management;**
- **Representing organization during 2<sup>nd</sup> and 3<sup>rd</sup> party audits: System, Customer (including new bussines aquisition audits and potential audits), Client, Product certification; Team and activities management before, during and after audits;**
- **Document management, Archive management and Document retention management;**
- **New product / Process design & development (Quality side ~11 new car models) and OEM&supplier communication; Project & APOP management;**
- **Internal auditor: ISO 9001, IATF 16949, Internal process and product auditing (including VDA 6.5), ISO 14001, ISO 45001, LPA; External auditor: ISO 9001, Supplier auditing; ~300 audits as auditor or auditee.**
- **Direct OEM contact & Direct supplier contact – on quality related topic; Customer complaints and warranty management, Customer specific requirement management and Supplier management; Product safety;**
- **Problem solving management and facilitator (Six Sigma, Kepner tregoe, Design of Experiments), Mistake & Error proofing and Poka yoke management, Automotive core tools management – AIAG / VDA (APQP, PPAP and requalificaion, MSA, SPC, Control plan, FMEA – D, P & M);**
- **Process, Risk & Organization context management, Process approach, Operational, Contingency & bussiness resilience management;**
- **Metrology and measurement device calibration, service & programming and MSA management;**
- **7 „Quality“ tools and 7 „management“ tools; Quality models: EFQM, SQI; Special product and process characteristics;**
- **Quality and Integrated Management System Coaching and consulting; Lessons learned and best bussines practices management;**
- **Quality tools developement, Laboratory and incoming test development (hardware, service and programming);**
- **Skill and knowlence management.**

## Bibliography and main quality tools developed

- Manual: Quality system manager as supplier in automotive industry, 11.2024, Sremska Mitrovica, Serbia (Currently SRB language only);
- Manual: ISO 2024 standard Amandment – ISO 9001, 14001, 45001, 50001, IATF 16949, 07.2024, Sremska Mitrovica, Serbia;
- Manual: Due diligence EU directive, 07.2024, Sremska Mitrovica, Serbia;
- eMAP, Plant-level Problem solving tool management software;
- eMaintenance, Maintenance order tracking, Service management and reporting, OEE reporting, task overdue emailing;
- Q Panel, Tracking of internal Quality alerts, Quality notifications, Mistake catalogs, Visual samples, E-mailing, Alerting and reporting;
- ePoka-Yoke Manager, Manage of Poka-Yokes, Printing labels, Poka-Yoke verification one click logging, overdue alarming;
- MD Manager, Manage measurement devices, External and internal calibrations, External calibration Laboratories, MSA;
- ePPAP-PPF, Manage product and material approvals (PPAP / PPF);
- Working on Inspirative auditor book as well on APQP, Control plan manual SRB interpretation, as well as Reverse FMEA manual and other ds-ims.com content.

Danijel is really proud and happy when on street see the car knowing that in his „part's design birth“ he participated.

## Personal Capabilities and Qualifications

### Other professional education and certifications

- AIAG, USA, *Automotive quality core tools Knowledge badge*;
- SGS, Belgrade, Serbia, *APQP process, PPAP*;
- SGS, Belgrade, Serbia, *AIAG / VDA FMEA process*;
- SGS, Belgrade, Serbia, *VDA 6.5 Product auditor*;
- Cooper Standard, Manheim, Germany, *ISO 14001, 45001, 50001 Internal auditor*;
- Q System, Sremska Mitrovica, Serbia, *Quality core tools, APQP Process, SPC, MSA*;
- Q System, Sremska Mitrovica, Serbia, *IATF 16949:2016 requirements*;
- Lotric metrology, Sremska Mitrovica, Serbia and Selce, Slovenia, *Calibration and measurement uncertainty – ISO 17025 & ISO 17012*;
- Eaton Electric d.o.o, Sremska Mitrovica, Serbia, *Problem solving facilitator* (CKF – at this moment, 4<sup>th</sup> level);
- Eaton Electric d.o.o, Sremska Mitrovica, Serbia, *Lean kaizen facilitator*.

### Social Capabilities and Qualifications

- Always try to learn new lessons, seeking for opportunities and best outcome from any situation in life - bad or good;
- Good communication skills, which are proven through working experience earned at mentioned working places & coaching; Also supporting HSE, O&HS & Energy management process from executive and management perspective;
- Participated in 2 new plant startups – Quality & QMS side, developing detapmetns and infrastructure & getting certification done (stage 1&2);
- Globally participated and in production plant lead team by Quality side project management for developing new car model parts R&D;
- Experience in working in multinational and multilingual teams, proven in problem solving, as well as the implementation of new products and processes, working as Customer support and traveled around Sister plants, Customer plants and Supplier plants. Spent more than 4 years abroad on bussines trips & OEM/supplier plants representing companies for which I worked for;
- Commitment to the company and keeping official secrets, proven through >18 years of experience in companies for which I worked for;
- Strong commitment to adherence to ethical, social responsibility & ESG principles, expect the same from the organization;
- Always giving maximal efforts, as proven during my full-time study and full-time work during the same period;
- Working with Faculty of Organisational science and Faculty of Technical Science students in various roles, by spreading & sharing knowlence.

### Organizational Capabilities and Qualifications

- Good coordination capabilities, which proves the number of projects in previous companies, leading teams (Organizational Managers & process owners as QMS Manager, prior, during and after events such audits, new car model part's R&D), or participating as a team member;
- Good administrative capabilities, proven through participation in many projects in previous companies – organization of administration and creation of administrative forms – see appendix A.

### Driving licence

- Driving licence BE category since 2008. – passionate active driver.

### Languages

- Native: *Serbian*
- Other: *English* – R: excelent, W: excelent, S: excelent; *German* – R: basic, W: basic, S: basic.

### Other Capabilities and Qualifications

- Self-taught to play mouth harmonica, bass guitar, acoustic and electric guitar;
- Wrote books with poems: „Zbornik osecanja i ideala“;
- Photo enthusiast – own several photo cameras and am really passionate about photo and video camera architecture.

### Technical capabilities and qualifications

- **Computers:** Computer architecture; Maintaince of computer hardware and software (including software systems); Administration of computer systems and networks, Building and maintaining mid-size computer networks;
- **Software:** IMDS; Microsoft Windows; MacOS; Ubuntu Linux; MS Office; Internet browsers; Minitab; SAP; Q Stat; Adobe Photoshop; Adobe lightroom; Adobe Premiere; Corel Draw; OrCAD; Design spark;
- **Programming languages:** MS Office VBA; Basic; ANSII C; Java script; CSS; HTML; PHP; MySQL; Visual C#; Visual Basic; Visual C++; Pascal; Phytion;
- **Mikroprocessor programming languages.**

### Education directions

- Quality management, Management of Quality systems based on ISO 9001, IATF 16949; IMS management (*ISO 14001, ISO 45001, ISO 50001, ISO 22301, ISO 10002*);
- Auditing of IMS and production process as internal or 2<sup>nd</sup> and 3<sup>rd</sup> auditor; IMS professional & bussiness coaching;
- Process management, risk management, organization context management, process approach, operational management, Bussines resilience & contingency management;
- Development and maintenance of Quality software / Tools / Databases;
- Customer-specific requirements;
- Problem solving and Lean Six Sigma, Error proofing;
- Quality assurance, Quality control and Quality engineering; Quality core tools (*APQP, PPAP, MSA, SPC, FMEA, Control plan*);
- Administration of computer systems and networking;
- Metrology management; Electronic measurements and measurement devices programming, development and service;
- Practical application of microcontrollers and microcomputers in home and industry applience;
- Application of digital signal processors, Development and maintenance of electronic devices;

### Additional Informations

- Owner of the passport of the Republic of Serbia;
- Military service, Military of the Republic of Serbia, 2009/2010, Telecommunications;
- Respect people who are keeping focus on time;
- Like recreative walking, or speed walking a few kilometers long.

Danijel is responsible person, friendly, and really open, ready to meet new people and new cultures. During the period of his life spent in multi-cultural teams, he enjoed the environment and still would like to keep meeting new people from other countries.

He's Ready & wish to learn about new science & technology achievements, and their applications in work. He's looking forward to work in Quality, HSE, O&HS, Energy management, IMS auditing, Plant, Process, Risk & Bussines resilience management, ISO standards management.

Danijel is a proactive person, who is trying to always have an new ideas and a possible solutions for a given problem situation, with a highlight on tendency to perform preventive and predictive work.

## Appendix A: List of Other Important Quality tools projects

### Led developing team and participated in programming:

- **eMAP** – Plant-level Problem solving tool management software – manage A3 reports, C/P actions status, E-mail and Microsoft outlook calendar action integration, overdue alarm, multi-user and multi-language action plans capabilities – Developed using Sharp Develop;
- **eMaintenance** – Maintenance order tracking, Service management and reporting, OEE reporting, overdue emailing – Developed using Sharp Develop.

### Led and programmed by himself (most important projects list):

- **QS App** – Tracking production orders in the laboratory, test logs, production stoppage due to poor product quality logs – Developed using Sharp Develop;
- **Q Panel** – Database for tracking internal Quality alerts, Quality notifications, Mistake catalogs, Visual samples, E-mailing, Alerting and reporting capabilities – Developed using MS Access and VBA;
- **Q Report** – Tracking Quality, process and product issues in production, emailing, Alerting and reporting capabilities – Developed using MS Access and VBA;
- **ePoka-Yoke Manager** – Manage of Poka-Yokes, Printing labels, Poka-Yoke verification one click logging, overdue alarming, eMailing capabilities, Multiuser and multi-department environment – Developed using MS Access and VBA;
- **MD Manager** – Manage measurement devices, External and internal calibrations, External calibration Laboratories, measurement device services (corrective and preventive), risk analysis and spare parts, in-system internal certificates management for internal calibrations, electronic external calibration certificates management, measurement device scope, production cell scope, department scope, Laboratory scope, Special characteristic and MSA management, Multi user and multi-language environment, emailing, reporting and Alert capabilities – Developed using MS Access and VBA;
- **ePPAP-PPF** – Manage product and material approvals (PPAP / PPF), in basis software is made to assure traceability from material receiving (including incoming inspection reports) to finished product, including supplier and customer certification and PPAP data and connection with other systems in use - Developed using MS Access and VBA;
- **eSPC** – Manage internal SPC data for products, react in case of products out of control, emailing, reporting and alert capabilities – Developed using MS Access and VBA;
- **eClaimManagement** – Management of Customer claims, debit notes, PPM, IpB, Incidents, Cost of poor Quality, E-mailing, reporting and alert capabilities – Developed using MS Access;
- **MSA excel sheets** for Attribute and Variable MSA in real time – Developed using MS Excel and VBA;
- **Realtime SPC control chart Sheet** for tracking the SPC of product and real time Control chart reporting – Developed using MS Excel and VBA;
- **Sorting report** for reporting internal / external firewall sorting activities with daily, weekly and monthly reports and pareto charts – Developed using MS Excel and VBA;
- **Production scrap reporting** – Developed using MS Excel and VBA;
- **QMS Action list** – Manage activities related to nonconformances, risks and oportunities related to QMS, Production and Plant activities, included E-Mailing feature, together with information reporting to Plant management – Developed using MS Excel and VBA;
- **Production cell record management database** - Managing of Qroduction cell repost, issues, action list, connection with Production manager reporting and giving an input to Risc and Oportunities file – Developed using MS Excel and VBA;
- **Tooling TPM calendar** - Managing of Tooling TPM by Engineering department, included E-Mailing feature, overdue alarming – Developed using MS Excel and VBA;
- **Reverse PFMEA methodology** - Reverse PFMEA methodology file, multilanguage - Developed using MS Excel;
- **Process flow chart** - Redone complete Process flow chart sheet form to be easy to read and use by Engineering process - MS Excel;
- **KPI file** - Multilanguage file developed in order to track plant process KPI-s (current KPIs, 12 month KPIs, 3-years KPI with trend);
- **Q Storage**– Tracking Quality storage, emailing, Alerting and reporting capabilities – Developed using MS Access and VBA; Not in use (replaced after SAP got required functionality).

## Main activities and responsibilities

### Senior Quality Engineer – 01.08.2019 - present:

- **Quality & Quality system management - QMS IATF 16949 process, *implementation and maintenance*, as *Manager and trainer*;**
- **Internal and external (1<sup>st</sup>, 2<sup>nd</sup> & 3<sup>rd</sup> party – including supplier and customer) audit coordination, *communication and resolving audit issues team leader*; Remote location management as *coordinator*;**
- **Quality Manual, Quality Policy, QMS changes, KPIs, Management review process as *coordinator and trainer*;**
- **Certification body communication and coordination (2<sup>nd</sup> and 3<sup>rd</sup> party), as *coordinator*;**
- **Organizational Process management, *implementation and maintenance* as *coordinator and trainer*; Organization's context, Risk and Opportunities of the organization, Organization's Process maps, Organization's Contingency plan, Key process indicators, Process improvement, Continuous improvement; Bussines resilience;**
- **Document system management, *implementation and maintenance* as *coordinator and trainer*, include archive and document retention;**
- **APQP documentation process, *implementation and maintenance* as *coordinator and trainer*;**
- **Customer specific requirements, *implementation and maintenance* as *coordinator and trainer*;**
- **Implementation and maintenance of databases and software tools, *idea, developing, implementation and maintenance* as *administrator*;**
- **Internal product/process Audits, *implementation and maintenance* as *audit manager, NC resolution coordinator, auditor, trainer*;**
- **MSA management, *implementation and maintenance*, as *coordinator and trainer*;**
- **Automotive core tools, *implementation and maintenance* as *coordinator and trainer*;**
- **Developing internal procedures and instructions, *implementation and maintenance* as *coordinator and trainer*;**
- **Problem solving facilitation and training, *implementation and maintenance* as *Problem solving manager and trainer*; Basic and advanced Problem solving tools, Kepner Tregoe methodology, 8D, Six Sigma;**
- **Error proofing and Poka-Yoke process, *implementation and maintenance* as *coordinator and trainer*;**
- **Developing test procedures, *implementation and maintenance* as *programmer* for measurement devices inside the internal Laboratory, *trainer*;**
- **Training of employees related to several topic based on QMS / Standards / Quality / Problem solving / Error proofing and other similar topics, *making and performing trainings* as *coordinator and trainer*;**
- **Product and process development as *internal project coordinator (Quality related subjects)*;**
- **Support for:**
  - ISO 14001, ISO 45001 team (including Internal auditing for both standards)
  - Measurement device calibration management, calibration laboratories, measurement device setup and service;

- SPC, Product special characteristic, PPAP process, Process / Product development.
- Customer complaint management (8D problem solving events) – Product quality related, Warranty management (field failures), Containment process management (internal and external), Customer audit management, Communication with Customers related to QMS / Quality topics (related to process development), Product safety and Control of nonconforming product management;
- Minitab and other software analyst, QMS and Quality reporting (internal and external), Communication from Plant to division related to QMS and some Quality topics;

#### Cooper Standard – APQP Specialist - 01.08.2015 – 01.08.2019:

- APQP process, *implementation and maintenance* as *coordinator and trainer*;
- QMS IATF 16949 *implementation and maintenance* as *core team member*;
- Internal process and product audits, *implementation and maintenance* as *audit manager, auditor, NC coordinator and Auditor trainer*;
- Measurement device calibration, SPC methodology, *implementation and maintenance* as *coordinator and trainer*;
- Implementation and maintenance of databases and software tools, *idea, developing, implementation and maintenance* as *administrator*;
- Problem solving facilitation and training, *implementation and maintenance* as *problem solving manager and trainer*: Basic and advanced Problem solving tools, Kepner Tregoe methodology, 8D, Six Sigma;
- Key process indicators; Customer-specific requirements, *implementation and tracking* as *coordinator and trainer*;
- Developing internal procedures and instruction for the Quality department as *coordinator and trainer*;
- Developing test procedures, *implementation and maintenance* as *programmer* for measurement devices inside the internal Laboratory, *trainer*;
- Error proofing and Poka-Yoke process, *implementation and maintenance* as *coordinator and trainer*;

#### Cooper Standard – Quality Engineer (English language) - 13.12.2013 – 01.08.2015

- Customer support (Webasto, WKW, Volvo), as *Customer contact*:
  - On time response on Customer claims, claim rejections and 8D methodology, Customer satisfaction monitoring, Customer requirements tracking, Customer scorecards and Customer portal management, Customer issues and request service;
  - Leading the PPAP process for Customers and Suppliers; Participation in process and product transfers and new product launches;
- Responsibility to stop production line in case of problems and restarting after problem resolution as *Quality responsible customer contact*;
- Cost calculation and reduction; Control of nonconforming product management as *Quality responsible customer contact*;
- Lead dedicated production lines and processes from the Quality department's side as *Quality responsible customer contact*;
- Visit to Customer and Supplier plants, sister plants, as *plant quality contact*;
- QMS IATF 16949 *implementation and maintenance* as *core team member*;
- Internal prod/process Audits, *implementation and maintenance* as *audit manager, NC resolution coordinator, auditor, trainer*;
- APQP process, *implementation and maintenance* as *coordinator and trainer*;
- Implementation and maintenance of databases and software tools, *idea, developing, implementation and maintenance* as *administrator*;

#### Eaton - Quality System Analyst - 01.02.2011 – 01.01.2013 and Quality System Engineer 01.01.2013 – 13.12.2013:

- Developing internal procedures and instruction, document and record management for the Quality department as *coordinator*;
- New products and new product lines, PPAP process, *implementation* as *team member*;
- Eaton Quality Management System, *implementation and maintenance* as *team member*;
- LEAN tool – Problem Solving, *implementation and maintenance* as *facilitator* and *team member*;
- Participation in Quality system audits ISO 9001, internal quality system audits ISO 9001 as *team member*;
- Participating in product and process quality improvement projects as *team member*;
- Measurement equipment calibration protocols management, *implementation and maintenance* as *coordinator and trainer*;
- Implementation and maintenance of databases and software tools, *idea, developing, implementation and maintenance* as *administrator*;
- Customer complaints analysis and implementation of C/P activities, *participation* as *team member*.

#### Eaton - Quality System Technician - 08.10.2006 – 01.02.2011:

- Testing of products according to IEC standard as *tester*;
- Support to production about quality problems as *Quality support responsible*;
- Performing analysis in Minitab for Quality Department as *analyst*.